



TENNESSEE DEPARTMENT OF HEALTH FOOD SERVICE ESTABLISHMENT INSPECTION REPORT

SCORE

77

Establishment Name PHO 64 Type of Establishment ☒ Farmer's Market Food Unit ☐ Permanent ☐ Mobile

Address 6773 Stage Road ☐ Temporary ☐ Seasonal

City Bartlett Time in 12:00 PM AM / PM Time out 02:05 PM AM / PM

Inspection Date 04/12/2023 Establishment # 605222733 Embargoed 000

Purpose of Inspection ☒ Routine ☐ Follow-up ☐ Complaint ☐ Preliminary ☐ Consultation/Other

Risk Category ☐ 1 ☒ 2 ☐ 3 ☐ 4 Follow-up Required ☒ Yes ☐ No Number of Seats 60

Risk Factors are food preparation practices and employee behaviors most commonly reported to the Centers for Disease Control and Prevention as contributing factors in foodborne illness outbreaks. Public Health interventions are control measures to prevent illness or injury.

FOODBORNE ILLNESS RISK FACTORS AND PUBLIC HEALTH INTERVENTIONS

(Mark designated compliance status (IN, OUT, NA, NO) for each numbered item. For items marked OUT, mark COS or R for each item as applicable. Deduct points for category or subcategory.)

IN=In compliance					OUT=not in compliance					NA=not applicable					NO=not observed					COS=corrected on-site during inspection					R=repeat (violation of the same code provision)				
Supervision																				COS	R	WT							
1	IN	OUT	NA	NO	Person in charge present, demonstrates knowledge, and performs duties.																	5							
Employee Health																				COS	R	WT							
2	IN	OUT	NA	NO	Management and food employee awareness, reporting																	5							
3	IN	OUT	NA	NO	Proper use of restriction and exclusion																								
Good Hygienic Practices																				COS	R	WT							
4	IN	OUT	NA	NO	Proper eating, tasting, drinking, or tobacco use																	5							
5	IN	OUT	NA	NO	No discharge from eyes, nose, and mouth																								
Preventing Contamination by Hands																				COS	R	WT							
6	IN	OUT	NA	NO	Hands clean and properly washed																	5							
7	IN	OUT	NA	NO	No bare hand contact with ready-to-eat foods or approved alternate procedures followed																								
8	IN	OUT	NA	NO	Handwashing sinks properly supplied and accessible																	2							
Approved Source																				COS	R	WT							
9	IN	OUT	NA	NO	Food obtained from approved source																								
10	IN	OUT	NA	NO	Food received at proper temperature																	5							
11	IN	OUT	NA	NO	Food in good condition, safe, and unadulterated																								
12	IN	OUT	NA	NO	Required records available: shell stock tags, parasite destruction																								
Protection from Contamination																				COS	R	WT							
13	IN	OUT	NA	NO	Food separated and protected																	4							
14	IN	OUT	NA	NO	Food-contact surfaces: cleaned and sanitized																	5							
15	IN	OUT	NA	NO	Proper disposition of unsafe food, returned food not re-served																	2							

IN=In compliance					OUT=not in compliance					NA=not applicable					NO=not observed					COS=corrected on-site during inspection					R=repeat (violation of the same code provision)				
Cooking and Reheating of Time/Temperature Control For Safety (TCS) Foods																				COS	R	WT							
16	IN	OUT	NA	NO	Proper cooking time and temperatures																	5							
17	IN	OUT	NA	NO	Proper reheating procedures for hot holding																								
Cooling and Holding, Date Marking, and Time as a Public Health Control																				COS	R	WT							
18	IN	OUT	NA	NO	Proper cooling time and temperature																	5							
19	IN	OUT	NA	NO	Proper hot holding temperatures																								
20	IN	OUT	NA	NO	Proper cold holding temperatures																								
21	IN	OUT	NA	NO	Proper date marking and disposition																								
22	IN	OUT	NA	NO	Time as a public health control: procedures and records																								
Consumer Advisory																				COS	R	WT							
23	IN	OUT	NA	NO	Consumer advisory provided for raw and undercooked food																	4							
Highly Susceptible Populations																				COS	R	WT							
24	IN	OUT	NA	NO	Pasteurized foods used; prohibited foods not offered																	5							
Chemicals																				COS	R	WT							
25	IN	OUT	NA	NO	Food additives: approved and properly used																	5							
26	IN	OUT	NA	NO	Toxic substances properly identified, stored, used																								
Conformance with Approved Procedures																				COS	R	WT							
27	IN	OUT	NA	NO	Compliance with variance, specialized process, and HACCP plan																	5							

Good Retail Practices are preventive measures to control the introduction of pathogens, chemicals, and physical objects into foods.

GOOD RETAIL PRACTICES

OUT=not in compliance					COS=corrected on-site during inspection					R=repeat (violation of the same code provision)				
Safe Food and Water										COS	R	WT		
28	OUT	Pasteurized eggs used where required										1		
29	OUT	Water and ice from approved source										2		
30	OUT	Variance obtained for specialized processing methods										1		
Food Temperature Control										COS	R	WT		
31	OUT	Proper cooling methods used; adequate equipment for temperature control										2		
32	OUT	Plant food properly cooked for hot holding										1		
33	OUT	Approved thawing methods used										1		
34	OUT	Thermometers provided and accurate										1		
Food Identification										COS	R	WT		
35	OUT	Food properly labeled; original container; required records available										1		
Prevention of Food Contamination										COS	R	WT		
36	OUT	Insects, rodents, and animals not present										2		
37	OUT	Contamination prevented during food preparation, storage & display										1		
38	OUT	Personal cleanliness										1		
39	OUT	Wiping cloths: properly used and stored										1		
40	OUT	Washing fruits and vegetables										1		
Proper Use of Utensils										COS	R	WT		
41	OUT	In-use utensils; properly stored										1		
42	OUT	Utensils, equipment and linens; properly stored, dried, handled										1		
43	OUT	Single-use/single-service articles; properly stored, used										1		
44	OUT	Gloves used properly										1		

OUT=not in compliance					COS=corrected on-site during inspection					R=repeat (violation of the same code provision)				
Utensils and Equipment										COS	R	WT		
45	OUT	Food and nonfood-contact surfaces cleanable, properly designed, constructed, and used										1		
46	OUT	Warewashing facilities; installed, maintained, used, test strips										1		
47	OUT	Nonfood-contact surfaces clean										1		
Physical Facilities										COS	R	WT		
48	OUT	Hot and cold water available; adequate pressure										2		
49	OUT	Plumbing installed; proper backflow devices										2		
50	OUT	Sewage and waste water properly disposed										2		
51	OUT	Toilet facilities: properly constructed, supplied, cleaned										1		
52	OUT	Garbage/refuse properly disposed; facilities maintained										1		
53	OUT	Physical facilities installed, maintained, and clean										1		
54	OUT	Adequate ventilation and lighting; designated areas used										1		
Administrative Items										COS	R	WT		
55	OUT	Current permit posted										0		
56	OUT	Most recent inspection posted										0		
Non-Smokers Protection Act										COS	R	WT		
57	OUT	Compliance with TN Non-Smoker Protection Act										0		
58	OUT	Tobacco products offered for sale										0		
59	OUT	If tobacco products are sold, NSPA survey completed										0		

Failure to correct any violations of risk factor items within ten (10) days may result in suspension of your food service establishment permit. Repeated violation of an identical risk factor may result in revocation of your food service establishment permit. Items identified as constituting imminent health hazards shall be corrected immediately or operations shall cease. You are required to post the food service establishment permit in a conspicuous manner and post the most recent inspection report in a conspicuous manner. You have the right to request a hearing regarding this report by filing a written request with the Commissioner within ten (10) days of the date of this report. T.C.A. sections 68-14-703, 68-14-706, 68-14-709, 68-14-711, 68-14-715, 68-14-716, 4-5-329.

Signature of Person In Charge _____ Date 04/12/2023
Signature of Environmental Health Specialist [Signature] Date 04/12/2023

**** Additional food safety information can be found on our website, <http://tn.gov/health/article/eh-foodservice> ****

**TENNESSEE DEPARTMENT OF HEALTH
DIVISION OF ENVIRONMENTAL HEALTH
FOOD INSPECTION DATA**



Establishment Information	
Establishment Name:	PHO 64
Establishment Number #:	605222733

NSPA Survey – To be completed if #57 is "No"	
Age-restricted venue does not affirmatively restrict access to its buildings or facilities at all times to persons who are twenty-one (21) years of age or older.	
Age-restricted venue does not require each person attempting to gain entry to submit acceptable form of identification.	
"No Smoking" signs or the International "Non-Smoking" symbol are not conspicuously posted at every entrance.	
Garage type doors in non-enclosed areas are not completely open.	
Tents or awnings with removable sides or vents in non-enclosed areas are not completely removed or open.	
Smoke from non-enclosed areas is infiltrating into areas where smoking is prohibited.	
Smoking observed where smoking is prohibited by the Act.	

Warewashing Info			
Machine Name	Sanitizer Type	PPM	Temperature (Fahrenheit)
3 compartment sink	Bleach		
Commercial dish washer	Chlorine	0	

Equipment Temperature	
Description	Temperature (Fahrenheit)
True display cooler	40
Cold holding table	40
Superia see through cooler	38
See trough True cooler	40

Food Temperature		
Description	State of Food	Temperature (Fahrenheit)
Shrimp	Cold Holding	41
Chopped cooked Chicken	Cold Holding	41
Lettuce	Cold Holding	39
Tomatoe	Cold Holding	41
Beef Soup	Cold Holding	39
Cooked shrimp on counter with ice inside	Cold Holding	60
Cooked chicken on counter	Cold Holding	60
Lettuce on counter	Cold Holding	68
Container of chicken on shelf	Hot Holding	112
Container of beef on shelf	Hot Holding	90
Beef soup	Cooking	174
Rice	Hot Holding	154

Observed Violations

Total # 15

Repeated # 0

14: Drink machine nozzles are dirty and dr pepper nozzle has slime please wash, rinse and sanitize.

19: Improper hot holding. Container of Cooked chicken and cooked beef are stored on shelf and is not maintaining a temperature of 135 degrees Fahrenheit are above

20: Improper cold holding. Cooked shrimp has ice inside container but is not maintaining a temperature of 41 degrees Fahrenheit or below.

26: Unlabeled spray bottle of windex. Unknown spray bottle near 3 compartment sink

35: Most of their food containers are not labeled.

(Soups,shrimp,beef,chicken,onion,peppers ,lettuce ,mushrooms ,ect)

37: Boxes of noodles stored on the floor

37: Uncovered containers of beef soup, container of bean sprouts ,container of eggroll sauce.

38: Employees are not wearing hair restraints while handling food.

39: Wiping cloth stored at cold holding table. Please put wiping cloth in sanitizer bucket.

45: See through cooler (that has pepsi on top) left sliding door does not close completely

45: Kenmore reach in freezer outside door is dirty and shelf on inside has spilled food. Central reach in cooler has spilled food on bottom shelf. Please wash,rinse and sanitize

47: Grease build up on fryers. The Shelf microwave is sitting on is dirty.

53: Grease build up on walls in kitchen,especially near fryers. Ceiling tiles are stained in kitchen. Dust on ceiling tiles near vents

53: Establishment is renovating by putting new flooring in ,but flooring is not complete

54: Missing ventilation hood filters.

TENNESSEE DEPARTMENT OF HEALTH
DIVISION OF ENVIRONMENTAL HEALTH
FOOD INSPECTION DATA



Establishment Information

Establishment Name: PHO 64

Establishment Number : 605222733

Comments/Other Observations

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***See page at the end of this document for any violations that could not be displayed in this space.

Additional Comments

See last page for additional comments.

***See page at the end of this document for any extra Additional Comments that could not be displayed in this space.

Establishment Information

Establishment Name: PHO 64

Establishment Number : 605222733

Comments/Other Observations (cont'd)**Additional Comments (cont'd)**

See last page for additional comments.

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Establishment Number #: 605222733

Sources

Source Type:	Food	Source:	Sysco, restaurant Depo
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Source Type:		Source:	
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Source Type:		Source:	
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Source Type:		Source:	
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Source Type:		Source:	
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Additional Comments

Cooked beef and chicken are sitting on counter. Even though the chef reheats food per customer order, the food has to be hot held (135 degrees Fahrenheit or above) or cold held(41 degrees Fahrenheit or below). Chicken was 112 degrees Fahrenheit and the beef was 90 degrees Fahrenheit.

When I asked the chef how long has it been since he cook this food, he replied 7 minutes.

There is a container of lettuce sitting on counter accross from grill not under temperature control. Also a container of shrimp with ice inside,but uts not reaching proper cold hold temperatures.

When i asked manager about spray bottle near 3 compartment sink he said he use it to soak his metal containers that has burned food stuck on it. He threw the original bottle away, so im not sure what the exact chemical is inside bottle

Manager stated that they do not use commercial dishwasher. The only use the 3 compartment sink to wash dishes.

Educated manager on Time as a public heath. I informed him that he must have a written procedure for all foods that he plans to leave on counter if he doesn't want to keep food under temperature control.