

TENNESSEE DEPARTMENT OF HEALTH
FOOD SERVICE ESTABLISHMENT INSPECTION REPORT

SCORE

85

| | | | | | | |
|-----------------------|---|------------------------------------|-------------------------|--|---------------------------------|---|
| Establishment Name | SOUTHERN HANDS | | Type of Establishment | <input checked="" type="radio"/> Farmer's Market Food Unit | <input type="radio"/> Permanent | <input type="radio"/> Mobile |
| Address | 1811 KIRBY PARKWAY | | | <input type="radio"/> Temporary | <input type="radio"/> Seasonal | |
| City | Germantown | Time in | 12:05 PM | AM / PM | Time out | 12:55 PM AM / PM |
| Inspection Date | 06/22/2022 | Establishment # | 605261400 | Embargoed | 000 | |
| Purpose of Inspection | <input checked="" type="radio"/> Routine <input type="radio"/> Follow-up <input type="radio"/> Complaint <input type="radio"/> Preliminary <input type="radio"/> Consultation/Other | | | | | |
| Risk Category | <input type="radio"/> 1 | <input checked="" type="radio"/> 2 | <input type="radio"/> 3 | <input type="radio"/> 4 | Follow-up Required | <input checked="" type="radio"/> Yes <input type="radio"/> No |
| | | | | | | Number of Seats 42 |

Risk Factors are food preparation practices and employee behaviors most commonly reported to the Centers for Disease Control and Prevention as contributing factors in foodborne illness outbreaks. **Public Health Interventions** are control measures to prevent illness or injury.

FOODBORNE ILLNESS RISK FACTORS AND PUBLIC HEALTH INTERVENTIONS

(Mark designated compliance status (IN, OUT, NA, NO) for each numbered item. For items marked OUT, mark COB or R for each item as applicable. Deduct points for category or subcategory.)

| IN=in compliance | | OUT=not in compliance | | NA=not applicable | | NO=not observed | | COS=corrected on-site during inspection | | | R=repeat (violation of the same code provision) | | |
|-------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|--|-----------------|--|---|-------------------------------------|----|---|--|--|
| Compliance Status | | | | | | | | COS | R | WT | | | |
| | IN | OUT | NA | NO | Supervision | | | | | | | | |
| 1 | <input checked="" type="checkbox"/> | <input type="checkbox"/> | | | Person in charge present, demonstrates knowledge, and performs duties | | | <input type="checkbox"/> | <input type="checkbox"/> | 5 | | | |
| | IN | OUT | NA | NO | Employee Health | | | | | | | | |
| 2 | <input checked="" type="checkbox"/> | <input type="checkbox"/> | | | Management and food employee awareness, reporting | | | <input type="checkbox"/> | <input type="checkbox"/> | 5 | | | |
| 3 | <input checked="" type="checkbox"/> | <input type="checkbox"/> | | | Proper use of restriction and exclusion | | | <input type="checkbox"/> | <input type="checkbox"/> | | | | |
| | IN | OUT | NA | NO | Good Hygienic Practices | | | | | | | | |
| 4 | <input checked="" type="checkbox"/> | <input type="checkbox"/> | | <input type="checkbox"/> | Proper eating, tasting, drinking, or tobacco use | | | <input type="checkbox"/> | <input type="checkbox"/> | 5 | | | |
| 5 | <input checked="" type="checkbox"/> | <input type="checkbox"/> | | <input type="checkbox"/> | No discharge from eyes, nose, and mouth | | | <input type="checkbox"/> | <input type="checkbox"/> | | | | |
| | IN | OUT | NA | NO | Preventing Contamination by Hands | | | | | | | | |
| 6 | <input checked="" type="checkbox"/> | <input type="checkbox"/> | | <input type="checkbox"/> | Hands clean and properly washed | | | <input type="checkbox"/> | <input type="checkbox"/> | 5 | | | |
| 7 | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | No bare hand contact with ready-to-eat foods or approved alternate procedures followed | | | <input type="checkbox"/> | <input type="checkbox"/> | | | | |
| 8 | <input checked="" type="checkbox"/> | <input type="checkbox"/> | | | Handwashing sinks properly supplied and accessible | | | <input type="checkbox"/> | <input type="checkbox"/> | | 2 | | |
| | IN | OUT | NA | NO | Approved Source | | | | | | | | |
| 9 | <input checked="" type="checkbox"/> | <input type="checkbox"/> | | | Food obtained from approved source | | | <input type="checkbox"/> | <input type="checkbox"/> | 5 | | | |
| 10 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | Food received at proper temperature | | | <input type="checkbox"/> | <input type="checkbox"/> | | | | |
| 11 | <input checked="" type="checkbox"/> | <input type="checkbox"/> | | | Food in good condition, safe, and unadulterated | | | <input type="checkbox"/> | <input type="checkbox"/> | | | | |
| 12 | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Required records available: shell stock tags, parasite destruction | | | <input type="checkbox"/> | <input type="checkbox"/> | | | | |
| | IN | OUT | NA | NO | Protection from Contamination | | | | | | | | |
| 13 | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | | Food separated and protected | | | <input type="checkbox"/> | <input checked="" type="checkbox"/> | 4 | | | |
| 14 | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | | Food-contact surfaces: cleaned and sanitized | | | <input type="checkbox"/> | <input type="checkbox"/> | 5 | | | |
| 15 | <input checked="" type="checkbox"/> | <input type="checkbox"/> | | | Proper disposition of unsafe food, returned food not re-served | | | <input type="checkbox"/> | <input type="checkbox"/> | 2 | | | |

| Compliance Status | | | | | | | | COS | R | WT |
|-------------------|-------------------------------------|--------------------------|-------------------------------------|-------------------------------------|--|--|--|--------------------------|--------------------------|----|
| | IN | OUT | NA | NO | Cooking and Reheating of Time/Temperature Control For Safety (TCS) Foods | | | | | |
| 16 | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Proper cooking time and temperatures | | | <input type="checkbox"/> | <input type="checkbox"/> | 5 |
| 17 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | Proper reheating procedures for hot holding | | | <input type="checkbox"/> | <input type="checkbox"/> | |
| | IN | OUT | NA | NO | Cooling and Holding, Date Marking, and Time as a Public Health Control | | | | | |
| 18 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | Proper cooling time and temperature | | | <input type="checkbox"/> | <input type="checkbox"/> | 5 |
| 19 | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Proper hot holding temperatures | | | <input type="checkbox"/> | <input type="checkbox"/> | |
| 20 | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | | Proper cold holding temperatures | | | <input type="checkbox"/> | <input type="checkbox"/> | |
| 21 | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Proper date marking and disposition | | | <input type="checkbox"/> | <input type="checkbox"/> | |
| 22 | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Time as a public health control: procedures and records | | | <input type="checkbox"/> | <input type="checkbox"/> | |
| | IN | OUT | NA | NO | Consumer Advisory | | | | | |
| 23 | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | | Consumer advisory provided for raw and undercooked food | | | <input type="checkbox"/> | <input type="checkbox"/> | 4 |
| | IN | OUT | NA | NO | Highly Susceptible Populations | | | | | |
| 24 | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | | Pasteurized foods used; prohibited foods not offered | | | <input type="checkbox"/> | <input type="checkbox"/> | 5 |
| | IN | OUT | NA | NO | Chemicals | | | | | |
| 25 | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | | Food additives: approved and properly used | | | <input type="checkbox"/> | <input type="checkbox"/> | 5 |
| 26 | <input checked="" type="checkbox"/> | <input type="checkbox"/> | | | Toxic substances properly identified, stored, used | | | <input type="checkbox"/> | <input type="checkbox"/> | |
| | IN | OUT | NA | NO | Conformance with Approved Procedures | | | | | |
| 27 | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | | Compliance with variance, specialized process, and HACCP plan | | | <input type="checkbox"/> | <input type="checkbox"/> | 5 |

Good Retail Practices are preventive measures to control the introduction of pathogens, chemicals, and physical objects into foods.

GOOD RETAIL PRACTICES

| OUT=not in compliance | | COS=corrected on-site during inspection | | | R-repeat (violation of the same code provision) | | |
|-----------------------|----------------------------------|---|--|--|---|----------------------------------|----|
| Compliance Status | | | | | COS | R | WT |
| | OUT | Safe Food and Water | | | | | |
| 28 | <input type="radio"/> | Pasteurized eggs used where required | | | <input type="radio"/> | <input type="radio"/> | 1 |
| 29 | <input type="radio"/> | Water and ice from approved source | | | <input type="radio"/> | <input type="radio"/> | 2 |
| 30 | <input type="radio"/> | Variance obtained for specialized processing methods | | | <input type="radio"/> | <input type="radio"/> | 1 |
| | OUT | Food Temperature Control | | | | | |
| 31 | <input type="radio"/> | Proper cooling methods used; adequate equipment for temperature control | | | <input type="radio"/> | <input type="radio"/> | 2 |
| 32 | <input type="radio"/> | Plant food properly cooked for hot holding | | | <input type="radio"/> | <input type="radio"/> | 1 |
| 33 | <input type="radio"/> | Approved thawing methods used | | | <input type="radio"/> | <input type="radio"/> | 1 |
| 34 | <input type="radio"/> | Thermometers provided and accurate | | | <input type="radio"/> | <input type="radio"/> | 1 |
| | OUT | Food Identification | | | | | |
| 35 | <input checked="" type="radio"/> | Food properly labeled; original container; required records available | | | <input type="radio"/> | <input checked="" type="radio"/> | 1 |
| | OUT | Prevention of Food Contamination | | | | | |
| 36 | <input checked="" type="radio"/> | Insects, rodents, and animals not present | | | <input type="radio"/> | <input type="radio"/> | 2 |
| 37 | <input type="radio"/> | Contamination prevented during food preparation, storage & display | | | <input type="radio"/> | <input type="radio"/> | 1 |
| 38 | <input checked="" type="radio"/> | Personal cleanliness | | | <input type="radio"/> | <input checked="" type="radio"/> | 1 |
| 39 | <input type="radio"/> | Wiping cloths: properly used and stored | | | <input type="radio"/> | <input type="radio"/> | 1 |
| 40 | <input type="radio"/> | Washing fruits and vegetables | | | <input type="radio"/> | <input type="radio"/> | 1 |
| | OUT | Proper Use of Utensils | | | | | |
| 41 | <input type="radio"/> | In-use utensils; properly stored | | | <input type="radio"/> | <input type="radio"/> | 1 |
| 42 | <input type="radio"/> | Utensils, equipment and linens; properly stored, dried, handled | | | <input type="radio"/> | <input type="radio"/> | 1 |
| 43 | <input type="radio"/> | Single-use/single-service articles; properly stored, used | | | <input type="radio"/> | <input type="radio"/> | 1 |
| 44 | <input type="radio"/> | Gloves used properly | | | <input type="radio"/> | <input type="radio"/> | 1 |

| Compliance Status | | | | | COS | R | WT |
|-------------------|----------------------------------|---|--|--|----------------------------------|-----------------------|----|
| | OUT | Utensils and Equipment | | | | | |
| 45 | <input type="radio"/> | Food and nonfood-contact surfaces cleanable, properly designed, constructed, and used | | | <input type="radio"/> | <input type="radio"/> | 1 |
| 46 | <input type="radio"/> | Warewashing facilities, installed, maintained, used, test strips | | | <input type="radio"/> | <input type="radio"/> | 1 |
| 47 | <input type="radio"/> | Nonfood-contact surfaces clean | | | <input type="radio"/> | <input type="radio"/> | 1 |
| | OUT | Physical Facilities | | | | | |
| 48 | <input type="radio"/> | Hot and cold water available; adequate pressure | | | <input type="radio"/> | <input type="radio"/> | 2 |
| 49 | <input type="radio"/> | Plumbing installed; proper backflow devices | | | <input type="radio"/> | <input type="radio"/> | 2 |
| 50 | <input type="radio"/> | Sewage and waste water properly disposed | | | <input type="radio"/> | <input type="radio"/> | 2 |
| 51 | <input type="radio"/> | Toilet facilities: properly constructed, supplied, cleaned | | | <input type="radio"/> | <input type="radio"/> | 1 |
| 52 | <input type="radio"/> | Garbage/refuse properly disposed; facilities maintained | | | <input type="radio"/> | <input type="radio"/> | 1 |
| 53 | <input checked="" type="radio"/> | Physical facilities installed, maintained, and clean | | | <input type="radio"/> | <input type="radio"/> | 1 |
| 54 | <input checked="" type="radio"/> | Adequate ventilation and lighting; designated areas used | | | <input type="radio"/> | <input type="radio"/> | 1 |
| | OUT | Administrative Items | | | | | |
| 55 | <input type="radio"/> | Current permit posted | | | <input type="radio"/> | <input type="radio"/> | 0 |
| 56 | <input type="radio"/> | Most recent inspection posted | | | <input type="radio"/> | <input type="radio"/> | 0 |
| | | Compliance Status | | | YES | NO | WT |
| | | Non-Smokers Protection Act | | | | | |
| 57 | | Compliance with TN Non-Smoker Protection Act | | | <input checked="" type="radio"/> | <input type="radio"/> | 0 |
| 58 | | Tobacco products offered for sale | | | <input type="radio"/> | <input type="radio"/> | 0 |
| 59 | | If tobacco products are sold, NSPA survey completed | | | <input type="radio"/> | <input type="radio"/> | 0 |

Failure to correct any violations of risk factor items within ten (10) days may result in suspension of your food service establishment permit. Repeated violation of an identical risk factor may result in revocation of your food service establishment permit. Items identified as constituting imminent health hazards shall be corrected immediately or operations shall cease. You are required to post the food service establishment permit in a conspicuous manner and post the most recent inspection report in a conspicuous manner. You have the right to request a hearing regarding this report by filing a written request with the Commissioner within ten (10) days of the date of this report. T.C.A. sections 68-14-703, 68-14-704, 68-14-708, 68-14-709, 68-14-711, 68-14-715, 68-14-716, 4-5-320.

Signature of Person In Charge _____ Date 06/22/2022

Signature of Environmental Health Specialist _____ Date 06/22/2022

**** Additional food safety information can be found on our website, <http://tn.gov/health/article/eh-foodservice> ****

**TENNESSEE DEPARTMENT OF HEALTH
DIVISION OF ENVIRONMENTAL HEALTH
FOOD INSPECTION DATA**



| | |
|----------------------------------|----------------|
| Establishment Information | |
| Establishment Name: | SOUTHERN HANDS |
| Establishment Number #: | 605261400 |

| | |
|---|--|
| NSPA Survey – To be completed if #57 is "No" | |
| Age-restricted venue does not affirmatively restrict access to its buildings or facilities at all times to persons who are twenty-one (21) years of age or older. | |
| Age-restricted venue does not require each person attempting to gain entry to submit acceptable form of identification. | |
| "No Smoking" signs or the international "Non-Smoking" symbol are not conspicuously posted at every entrance. | |
| Garage type doors in non-enclosed areas are not completely open. | |
| Tents or awnings with removable sides or vents in non-enclosed areas are not completely removed or open. | |
| Smoke from non-enclosed areas is infiltrating into areas where smoking is prohibited. | |
| Smoking observed where smoking is prohibited by the Act. | |

| | | | |
|-------------------------|----------------|-----|---------------------------|
| Warewashing Info | | | |
| Machine Name | Sanitizer Type | PPM | Temperature (Fahrenheit) |
| | | | |

| | |
|------------------------------|---------------------------|
| Equipment Temperature | |
| Description | Temperature (Fahrenheit) |
| Freezer | 25 |
| Walk in cooler | 41 |
| Warning box | 147 |

| | | |
|-------------------------|---------------|---------------------------|
| Food Temperature | | |
| Description | State of Food | Temperature (Fahrenheit) |
| Greens | Hot Holding | 160 |
| Meat loaf | Hot Holding | 148 |
| Black eyed peas | Hot Holding | 151 |
| Mashed potatoes | Hot Holding | 155 |
| Green beans | Hot Holding | 157 |
| Macaroni and cheese | Hot Holding | 148 |
| Soup | Hot Holding | 178 |
| Spaghetti | Hot Holding | 161 |
| Rice | Hot Holding | 148 |
| Raw pork chop | Cold Holding | 40 |
| Raw chicken | Cold Holding | 40 |
| Pork chop | Cooking | 170 |

Observed Violations

Total # 9

Repeated # 0

13: Eggs improperly stored above produce in walk in cooler. Raw chicken stored above raw pork chop. Raw pork chop stored above blanched wings.

14: Ice machine drinking water spout needs cleaning to remove build up. Wash, rinse, and sanitize to clean.

35: Food removed from original packaging is missing label with common name

36: Outer openings not protected to prevent entry of pests. The back door is not self-closing or tight-fitting.

38: Effective hair restraints not worn by all employees handling food

53: Floor by the back door and near drains of 3 compartment sink needs cleaning. Mop sink has build up of grime.

53: Hot water knob on front hand sink needs repair.

54: Light above fryer out

54: Employee phone stored on a cutting board next to hot holding line. Personal items must be stored in a designated area to prevent cross contamination.

TENNESSEE DEPARTMENT OF HEALTH
DIVISION OF ENVIRONMENTAL HEALTH
FOOD INSPECTION DATA



Establishment Information

Establishment Name: SOUTHERN HANDS

Establishment Number : 605261400

Comments/Other Observations

1:
2:
3:
4:
5:
6: Handwashing not observed during inspection. Employees did not change tasks.

7:
8:
9:
10: (NO): No food received during inspection.
11:
12: (NA) Shell stock not used and parasite destruction not required at this establishment.
15:
16:
17: (NO) No TCS foods reheated during inspection.
18: (N.O.) No cooling of TCS foods during inspection.

19:
20:
21: (NA) No Ready-to-eat, TCS foods prepared on premise and held, or commercial containers of ready-to-eat food opened and held, over 24 hours.
22: (NA) No food held under time as a public health control.
23: (NA) Establishment does not serve animal food that is raw or undercooked.

24:
25:
26:
27: (NA) Establishment is not required to have a variance or HACCP plan, performs no special processes.

57:
58:

***See page at the end of this document for any violations that could not be displayed in this space.

Additional Comments

See last page for additional comments.

***See page at the end of this document for any extra Additional Comments that could not be displayed in this space.

Establishment Information

Establishment Name: SOUTHERN HANDS

Establishment Number : 605261400

Comments/Other Observations (cont'd)**Additional Comments (cont'd)**

See last page for additional comments.

| | |
|-------------------------|-----------|
| Establishment Number #: | 605261400 |
|-------------------------|-----------|

Source Type: _____ Source: _____

Additional Comments