



TENNESSEE DEPARTMENT OF HEALTH FOOD SERVICE ESTABLISHMENT INSPECTION REPORT

SCORE

72

Establishment Name Tug's Grill Type of Establishment ☒ Farmer's Market Food Unit ☐ Permanent ☐ Mobile
Address 51 Harbor Town Sq ☐ Temporary ☐ Seasonal
City Memphis Time in 12:15 PM AM / PM Time out 02:00 PM AM / PM
Inspection Date 03/31/2023 Establishment # 605200498 Embargoed 000
Purpose of Inspection ☒ Routine ☐ Follow-up ☐ Complaint ☐ Preliminary ☐ Consultation/Other
Risk Category ☐ 1 ☒ 2 ☐ 3 ☐ 4 Follow-up Required ☒ Yes ☐ No Number of Seats 90

Risk Factors are food preparation practices and employee behaviors most commonly reported to the Centers for Disease Control and Prevention as contributing factors in foodborne illness outbreaks. Public Health interventions are control measures to prevent illness or injury.

FOODBORNE ILLNESS RISK FACTORS AND PUBLIC HEALTH INTERVENTIONS

(Mark designated compliance status (IN, OUT, NA, NO) for each numbered item. For items marked OUT, mark COS or R for each item as applicable. Deduct points for category or subcategory.)

| IN=in compliance | | | | | OUT=not in compliance | | | | | NA=not applicable | | | | | NO=not observed | | | | | COS=corrected on-site during inspection | | | | | R=repeat (violation of the same code provision) | | | | |
|-------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|--|--|--|--|--|-----------------------|-----------------------|---|--|--|-----------------|--|--|--|--|---|--|--|--|--|---|--|--|--|--|
| Compliance Status | | | | | | | | | | COS | | | | | R | | | | | WT | | | | | | | | | |
| | IN | OUT | NA | NO | Supervision | | | | | | | | | | | | | | | | | | | | | | | | |
| 1 | <input checked="" type="radio"/> | <input type="radio"/> | | | Person in charge present, demonstrates knowledge, and performs duties | | | | | <input type="radio"/> | <input type="radio"/> | 5 | | | | | | | | | | | | | | | | | |
| | IN | OUT | NA | NO | Employee Health | | | | | | | | | | | | | | | | | | | | | | | | |
| 2 | <input checked="" type="radio"/> | <input type="radio"/> | | | Management and food employee awareness, reporting | | | | | <input type="radio"/> | <input type="radio"/> | 5 | | | | | | | | | | | | | | | | | |
| 3 | <input checked="" type="radio"/> | <input type="radio"/> | | | Proper use of restriction and exclusion | | | | | <input type="radio"/> | <input type="radio"/> | | | | | | | | | | | | | | | | | | |
| | IN | OUT | NA | NO | Good Hygienic Practices | | | | | | | | | | | | | | | | | | | | | | | | |
| 4 | <input type="radio"/> | <input checked="" type="radio"/> | | <input type="radio"/> | Proper eating, tasting, drinking, or tobacco use | | | | | <input type="radio"/> | <input type="radio"/> | 5 | | | | | | | | | | | | | | | | | |
| 5 | <input checked="" type="radio"/> | <input type="radio"/> | | <input type="radio"/> | No discharge from eyes, nose, and mouth | | | | | <input type="radio"/> | <input type="radio"/> | | | | | | | | | | | | | | | | | | |
| | IN | OUT | NA | NO | Preventing Contamination by Hands | | | | | | | | | | | | | | | | | | | | | | | | |
| 6 | <input type="radio"/> | <input checked="" type="radio"/> | | <input type="radio"/> | Hands clean and properly washed | | | | | <input type="radio"/> | <input type="radio"/> | 5 | | | | | | | | | | | | | | | | | |
| 7 | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | No bare hand contact with ready-to-eat foods or approved alternate procedures followed | | | | | <input type="radio"/> | <input type="radio"/> | | | | | | | | | | | | | | | | | | |
| 8 | <input checked="" type="radio"/> | <input type="radio"/> | | | Handwashing sinks properly supplied and accessible | | | | | <input type="radio"/> | <input type="radio"/> | 2 | | | | | | | | | | | | | | | | | |
| | IN | OUT | NA | NO | Approved Source | | | | | | | | | | | | | | | | | | | | | | | | |
| 9 | <input checked="" type="radio"/> | <input type="radio"/> | | | Food obtained from approved source | | | | | <input type="radio"/> | <input type="radio"/> | 5 | | | | | | | | | | | | | | | | | |
| 10 | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> | Food received at proper temperature | | | | | <input type="radio"/> | <input type="radio"/> | | | | | | | | | | | | | | | | | | |
| 11 | <input checked="" type="radio"/> | <input type="radio"/> | | | Food in good condition, safe, and unadulterated | | | | | <input type="radio"/> | <input type="radio"/> | | | | | | | | | | | | | | | | | | |
| 12 | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> | Required records available: shell stock tags, parasite destruction | | | | | <input type="radio"/> | <input type="radio"/> | 5 | | | | | | | | | | | | | | | | | |
| | IN | OUT | NA | NO | Protection from Contamination | | | | | | | | | | | | | | | | | | | | | | | | |
| 13 | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | | Food separated and protected | | | | | <input type="radio"/> | <input type="radio"/> | 4 | | | | | | | | | | | | | | | | | |
| 14 | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> | | Food-contact surfaces: cleaned and sanitized | | | | | <input type="radio"/> | <input type="radio"/> | | | | | | | | | | | | | | | | | | |
| 15 | <input checked="" type="radio"/> | <input type="radio"/> | | | Proper disposition of unsafe food, returned food not re-served | | | | | <input type="radio"/> | <input type="radio"/> | 2 | | | | | | | | | | | | | | | | | |

| Compliance Status | | | | | | | | | | COS | | | | | R | | | | | WT | | | | |
|-------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|--|--|--|--|--|-----------------------|-----------------------|---|--|--|---|--|--|--|--|----|--|--|--|--|
| | IN | OUT | NA | NO | Cooking and Reheating of Time/Temperature Control For Safety (TCS) Foods | | | | | | | | | | | | | | | | | | | |
| 16 | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | Proper cooking time and temperatures | | | | | <input type="radio"/> | <input type="radio"/> | 5 | | | | | | | | | | | | |
| 17 | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> | Proper reheating procedures for hot holding | | | | | <input type="radio"/> | <input type="radio"/> | | | | | | | | | | | | | |
| | IN | OUT | NA | NO | Cooling and Holding, Date Marking, and Time as a Public Health Control | | | | | | | | | | | | | | | | | | | |
| 18 | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | Proper cooling time and temperature | | | | | <input type="radio"/> | <input type="radio"/> | 5 | | | | | | | | | | | | |
| 19 | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | Proper hot holding temperatures | | | | | <input type="radio"/> | <input type="radio"/> | | | | | | | | | | | | | |
| 20 | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | | Proper cold holding temperatures | | | | | <input type="radio"/> | <input type="radio"/> | | | | | | | | | | | | | |
| 21 | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | Proper date marking and disposition | | | | | <input type="radio"/> | <input type="radio"/> | | | | | | | | | | | | | |
| 22 | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> | Time as a public health control: procedures and records | | | | | <input type="radio"/> | <input type="radio"/> | 5 | | | | | | | | | | | | |
| | IN | OUT | NA | NO | Consumer Advisory | | | | | | | | | | | | | | | | | | | |
| 23 | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> | | Consumer advisory provided for raw and undercooked food | | | | | <input type="radio"/> | <input type="radio"/> | 4 | | | | | | | | | | | | |
| | IN | OUT | NA | NO | Highly Susceptible Populations | | | | | | | | | | | | | | | | | | | |
| 24 | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> | | Pasteurized foods used; prohibited foods not offered | | | | | <input type="radio"/> | <input type="radio"/> | 5 | | | | | | | | | | | | |
| | IN | OUT | NA | NO | Chemicals | | | | | | | | | | | | | | | | | | | |
| 25 | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> | | Food additives: approved and properly used | | | | | <input type="radio"/> | <input type="radio"/> | 5 | | | | | | | | | | | | |
| 26 | <input checked="" type="radio"/> | <input type="radio"/> | | | Toxic substances properly identified, stored, used | | | | | <input type="radio"/> | <input type="radio"/> | | | | | | | | | | | | | |
| | IN | OUT | NA | NO | Conformance with Approved Procedures | | | | | | | | | | | | | | | | | | | |
| 27 | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> | | Compliance with variance, specialized process, and HACCP plan | | | | | <input type="radio"/> | <input type="radio"/> | 5 | | | | | | | | | | | | |

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DIVISION OF ENVIRONMENTAL HEALTH
FOOD INSPECTION DATA**



Establishment Information

Establishment Name: Tug's Grill
Establishment Number #: 605200498

NSPA Survey – To be completed if #57 is "No"

Age-restricted venue does not affirmatively restrict access to its buildings or facilities at all times to persons who are twenty-one (21) years of age or older.

Age-restricted venue does not require each person attempting to gain entry to submit acceptable form of identification.

"No Smoking" signs or the International "Non-Smoking" symbol are not conspicuously posted at every entrance.

Garage type doors in non-enclosed areas are not completely open.

Tents or awnings with removable sides or vents in non-enclosed areas are not completely removed or open.

Smoke from non-enclosed areas is infiltrating into areas where smoking is prohibited.

Smoking observed where smoking is prohibited by the Act.

Warewashing Info

| Machine Name | Sanitizer Type | PPM | Temperature (Fahrenheit) |
|---|----------------|-----|---------------------------|
| Sanitizer Bucket Commercial Dishwasher | Hot Water | 100 | 180 |

Equipment Temperature

| Description | Temperature (Fahrenheit) |
|----------------------|---------------------------|
| Condiment Cooler | 41 |
| Prep Freezer | 18 |
| Veggie Prep Station | |
| Pizza Topping Cooler | 40 |

Food Temperature

| Description | State of Food | Temperature (Fahrenheit) |
|---------------|---------------|---------------------------|
| Lettuce | Cold Holding | 38 |
| Tomato SLICED | Cold Holding | 39 |
| Turkey | Cold Holding | 40 |
| Ham | Cold Holding | 40 |
| Chicken Queso | Cold Holding | 40 |
| Asian Chicken | Cold Holding | 40 |
| Chicken | Cold Holding | 40 |
| Cherry Tomato | Cold Holding | 39 |
| Beef Patty | Cold Holding | 41 |
| Lettuce | Cold Holding | 41 |
| Tomato DICED | Cold Holding | 41 |
| Beans | Hot Holding | 154 |
| Cabbage | Hot Holding | 155 |
| Lima Beans | Hot Holding | 162 |
| Squash | Hot Holding | 154 |

Observed Violations

Total # 12

Repeated # 0

- 4: Observed employee eat at the prep line.
- 6: Observed employee eat at the line and switch tasks without washing their hands. Observed employee switch tasks without washing their hands.
- 14: Observed stained cutting boards with deep grooves.
- 23: Observed no disclaimer for food items applied to the consumer advisory in the menu.
- 35: Observed several unlabeled bottles at the prep stations and grill areas. Unlabeled containers in the storage area.
- 36: Observed gnats near the prep station.
- 37: Observed food items stored on the floor of the walk-in freezer.
- 38: Observed employees prepare food without the proper hair restraints.
- 39: Observed an improperly stored wiping cloths on the prep line and sink divider.
- 42: Observed improperly stored pans above the grill area and dishwasher.
- 44: Observed an employee switch tasks without changing their gloves.
- 53: Observed stained ceiling tiles in the kitchen area.

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Comments/Other Observations

- 1: PIC demonstrates proper knowledge.
- 2:
- 3:
- 5:
- 7:
- 8:
- 9: Food is purchased from Ben E Keith, Sysco, and GFS.
- 10:
- 11:
- 12:
- 13:
- 15:
- 16:
- 17:
- 18:
- 18:
- 19:
- 20:
- 21:
- 22:
- 24:
- 25:
- 26:
- 27:
- 57:
- 58:
- 1:
- 2:
- 3:
- 4:
- 5:

***See page at the end of this document for any violations that could not be displayed in this space.

Additional Comments

See last page for additional comments.

***See page at the end of this document for any extra Additional Comments that could not be displayed in this space.

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Comments/Other Observations (cont'd)**Additional Comments (cont'd)*****See last page for additional comments.***

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Sources

| | | | |
|--------------|------|---------|-------------|
| Source Type: | Food | Source: | Sysco |
| Source Type: | Food | Source: | GFS |
| Source Type: | Food | Source: | Ben E Keith |
| Source Type: | | Source: | |
| Source Type: | | Source: | |

Additional Comments

*provided safe food donation brochure.
Due to priority violations a follow-up is scheduled.