



HOTEL/MOTEL INSPECTION REPORT

TENNESSEE DEPARTMENT OF HEALTH

DIVISION OF ENVIRONMENTAL HEALTH

ESTABLISHMENT Garden Inn & Suites		DATE 03/02/22	SCORE 72 /100
LOCATION 3419 American Way.	STAFF	EST. NO. 620217022	
CITY, STATE, ZIP Memphis TN 38118	PURPOSE Routine		
PERMITTEE		FOLLOW-UP REQUIRED	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
			0

WATER/ICE

* 1.	Source, adequate	5
* 2.	Hot and cold under pressure	5
* 3.	Cross Connection	5
4.	Ice machine automatic dispensing, prepackaged	2
5.	Ice machine clean, maintained, free of contaminants	2
6.	Ice storage containers and scoops smooth, constructed, designed, cleaned, stored handled, and used	1
7.	Plumbing installed and maintained	2

SEWAGE

* 8.	Approved sewage and liquid waste disposal, functioning properly	5
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INSECT AND RODENT CONTROL

* 9.	Presence of insects and rodents	4
10.	Outer openings protected	2
11.	Harborage, attractants	2

SOLID WASTE

12.	Outside storage containers, area, enclosures, constructed, clean, covered, cleaning facility	2
13.	Containers in guest rooms, lobby, hallway, assembly rooms, constructed, clean maintained	1
14.	Outside premises shall be maintained free of litter and unnecessary articles	1

POISONOUS AND TOXIC MATERIALS

* 15.	Toxic items properly stored, labeled, and used	4
PERSONNEL		
* 16.	Personnel with infections restricted	4
* 17.	Hands washed and clean, good hygienic practices, personal cleanliness	4

FIRE SAFETY

* 18.	Fire extinguishers, smoke detectors, fire alarms; installed, number, maintained	4
* 19.	Wiring heating, A.C. equipment, boiler room, storage areas maintained, free of litter, unnecessary articles, flammables properly stored	4
* 20.	Exits, evacuation plans, fire equipment notices	4

GENERAL CONSTRUCTION

21.	Personnel toilet facilities: adequate, convenient, designed, cleaned, good repair, toilet tissue, waste receptacles	2
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22.	Personnel lavatory facilities: adequate, convenient, accessible, soap, towels, hand-drying device, waste receptacles clean, good repair	2
23.	Outside walls, roof, gutters good repair	1
24.	Walkways, porches, hallways free of litter, unnecessary articles, good repair	1
25.	Toilet and bathing facilities: adequate, location, designed, clean, good repair, tissue, soap, waste receptacle	2
26.	Bathing facility: anti-slip tubs, adequate slip strips, appliques, slip-proof mats good repair	2
27.	Heating and cooling system adequate, maintained, installed	1
28.	Telephone service	1
29.	Lighting	1
30.	Ventilation	1
31.	Windows, doors, clean, maintained, good repair	2
32.	Sleeping rooms adequate soap, towels, washcloths, clothes hangers, ashtrays, drinking glasses, chairs	2
33.	Beds, mattresses, springs, slats, rails, pads, linens, covers, spreads clean, good repair	2
34.	Bedding accessories, mattress pads, covers, sheets, pillows, and pillowcases adequate	2
35.	Furniture, appliances, draperies, curtains, shades, venetian blinds clean, good repair	2
36.	Floors, carpet clean, good repair	1
37.	Walls, ceilings, skylights clean, good repair	1
38.	Storage areas, closets clean, good repair	1

LINEN/EQUIPMENT SANITIZATION

39.	Maintenance and cleaning equipment properly stored	2
40.	Clean, soiled linen properly stored	1
41.	Linen room clean, orderly	1
* 42.	Sanitization rinse, glasses, linens	4
43.	No reuse of single service articles	1
44.	Single service articles, storage, handled, constructed, properly wrapped	1


ADMINISTRATION

** 45.	Current permit posted	0
** 46.	Most current complete inspection report posted	0

Failure to correct any violations of critical items within ten (10) days may result in suspension of your hotel/motel permit. Repeated violation of identical critical item category may result in revocation of your hotel/motel permit. Items identified as constituting imminent health hazards shall be corrected immediately or operations shall cease. You are required to frame and post the hotel/motel permit and the most recent inspection report in a conspicuous manner and to keep this inspection report available at this facility for public disclosure to any person who requests to view it. You have the right to request a hearing regarding this report by filing a written request with the Commissioner within ten (10) days of the date of this report. T.C.A. Sections 68-14-307, 68-14-308, 68-14-318, 68-14-321, and 4-5-320.

(*) Identifies critical items (**) Identifies misdemeanor violations

Signature of Person in Charge 
Date of Signature 03/02/22

By  EHS
Time in/out 12:50 PM 02:35 PM

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TENNESSEE DEPARTMENT OF HEALTH
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Establishment Information

Establishment Name: Garden Inn & Suites

Establishment Number : 620217022

Observed Violations

Total # 21

- 5: 1st floor ice machine- trash and other debris, along with black mold and pink slime present. Drain, then wash, rinse, and sanitize.
- 14: Bag of garbage at the door near dumpster, dumpster open and surrounded by debris, debris outside around the premises. Mattresses outside near rear of property.
- *18: Emergency lights are not coming on, on 2nd floor East hallway. Fire extinguishers are out of service date.
- *18: Rooms 103 and 201-no battery in 103, no smoke detector present in 201. Fire extinguishers out of service date.
- 23: Stained and dirty walls on outside of property.
- 24: 1st floor end of West hall, plank of wood in hallway.
- 25: Room 103: black ring in toilet.
- Rooms 103 and 201: toilet paper not on holder.
- 26: Stained shower curtain in room 103.
- 28: Rooms 103 and 201: no telephones in either room.
- 29: Room 103: light over sink in does not work.
- Room 201: light fixture is dangling from the ceiling.
- 31: Lobby window is stained, doors in Rooms 103 and 201 are dirty. Doors throughout hotel have splitting wood, not in good repair.
- 32: Rooms 103 and 201: no clothes hangers present, closet area racks are rusting.
- 33: Room 103: stained mattress on sleeper sofa
- Room 201: stained mattress, holes in top cover
- 34: Room 103: stained pillows, stain bed bug cover with holes.
- Room 201: stained top sheet and fitted sheet.
- 35: Rooms 103 and 201: burned, dirty microwaves, frost and dirty refrigerators.
- 35: Draperies in rooms 103 and 201: stained. Sofa pillows in 103 are soiled, microwaves are burned and dirty. Defrost refrigerators. Holes in stool and tear in chair.
- 36: First and second floor, hallways, rooms 103 and 201: dirty carpet throughout hotel. Floor in boiler room not in good repair, vinyl is peeling from the floor.
- 37: Rooms 103, 201, and laundry: dirty and stained walls. Lobby has holes in ceiling, cracks in walls. Stains on walls also.
- 40: Dirty linen on floor.
- 45: No current permit. Gave front desk address to pay fees immediately.
- 46: Was not able to retrieve.

***See page at the end of this document for any violations that could not be displayed in this space.

Additional Comments

Broken, not in use vending machine needs to be removed from dining area.

***See page at the end of this document for any extra Additional Comments that could not be displayed in this space.

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Observed Violations (cont'd)**Additional Comments (cont'd)**

What you need to know about...

Your building water system and *Legionella*

How to assess your building to protect guests and staff:

- ☐ Complete this short worksheet to see if your building is at high risk for *Legionella* growth:
<https://www.cdc.gov/legionella/wmp/toolkit/wmp-risk.html>
- ☐ Learn the basics of a water management program:
<https://www.cdc.gov/legionella/wmp/overview.html>
- ☐ Reach out with questions or concerns: Legionella.Health@tn.gov



What is *Legionella*?

Legionella are bacteria that can cause a serious lung infection called Legionnaires' disease. People can get sick when they inhale water droplets that contain the bacteria.



How does *Legionella* affect building water?

Legionella bacteria grow naturally in the environment and in water. They can also grow in building water systems. Buildings with large water systems, like hotels, may be more likely to grow *Legionella*. If the bacteria are present, they can be spread through aerosols produced by: hot and cold water systems, showerheads, decorative fountains, hot tubs, cooling towers, and more.



Why should you care?

Legionella may grow and spread in hotel water systems. Hotels often have a large number of visitors and numerous *Legionella* outbreaks have occurred at hotels. From 2016 to 2017, there were 134 illnesses related to two outbreaks at Tennessee hotels.



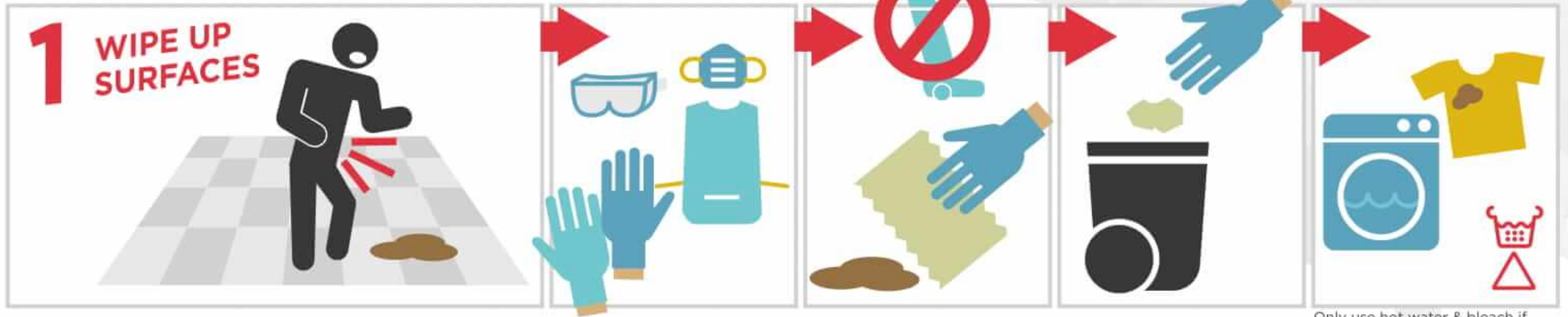
What can you do to prevent *Legionella*?

You can protect your guests and staff by assessing your water system and learning about water management programs. Using a water management program can help identify hazards in your water system and prevent the growth and spread of *Legionella* bacteria.

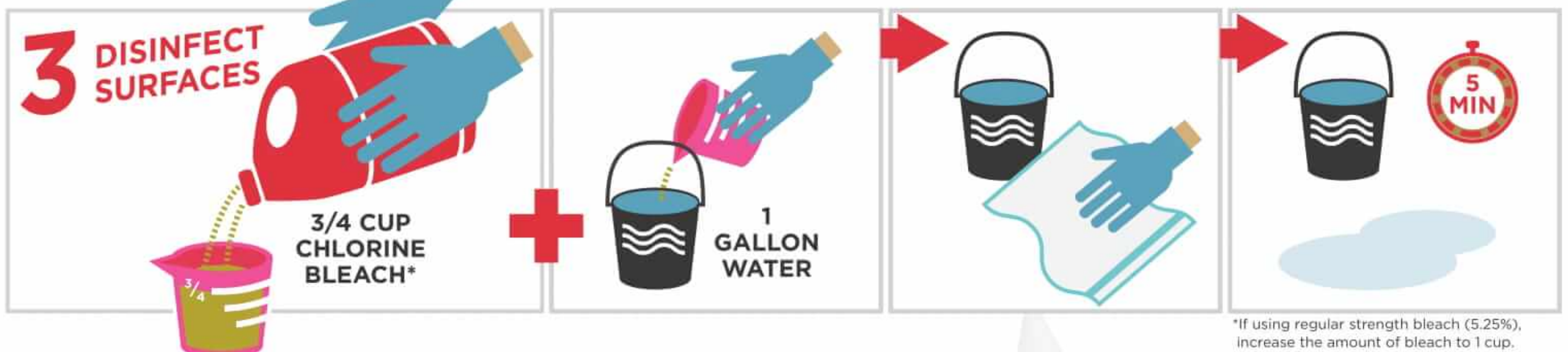
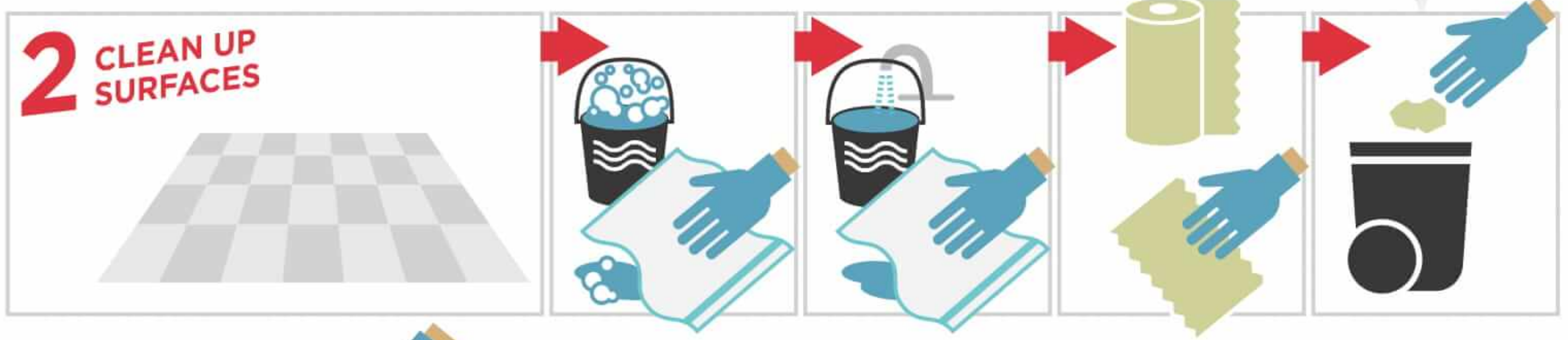


Clean Up & Disinfect For **NOROVIRUS** A STOMACH BUG

Act fast! Clean up any vomit or diarrhea immediately.



Only use hot water & bleach if fabric laundering directions permit



*If using regular strength bleach (5.25%), increase the amount of bleach to 1 cup.



Any vomit or diarrhea may contain norovirus and should be treated as though it does.

Cualquier vomito o diarrea puede contener norovirus y debe ser tratado como si lo hiciera.

Toute vomissure ou diarrhée peut contenir un norovirus et doit être traitée comme si elle en contenait.

任何呕吐或腹泻都可能含有诺如病毒，治疗时应视为含有诺如病毒处理。

Scientific experts from the U.S. Centers for Disease Control and Prevention (CDC) helped to develop this poster. For more information on norovirus prevention, please see <http://www.cdc.gov/norovirus/preventing-infection.html>.

