



TENNESSEE DEPARTMENT OF HEALTH FOOD SERVICE ESTABLISHMENT INSPECTION REPORT

SCORE

93

Establishment Name IHOP Type of Establishment ☒ Farmer's Market Food Unit ☐ Permanent ☐ Mobile
Address 3710 RIVERDALE ☐ Temporary ☐ Seasonal
City Memphis Time in 03:25 PM AM / PM Time out 03:55 PM AM / PM
Inspection Date 11/15/2023 Establishment # 605261758 Embargoed 0
Purpose of Inspection ☐ Routine ☒ Follow-up ☐ Complaint ☐ Preliminary ☐ Consultation/Other
Risk Category ☐ 1 ☒ 2 ☐ 3 ☐ 4 Follow-up Required ☐ Yes ☒ No Number of Seats 250

Risk Factors are food preparation practices and employee behaviors most commonly reported to the Centers for Disease Control and Prevention as contributing factors in foodborne illness outbreaks. Public Health interventions are control measures to prevent illness or injury.

FOODBORNE ILLNESS RISK FACTORS AND PUBLIC HEALTH INTERVENTIONS

(Mark designated compliance status (IN, OUT, NA, NO) for each numbered item. For items marked OUT, mark COS or R for each item as applicable. Deduct points for category or subcategory.)

IN=in compliance					OUT=not in compliance					NA=not applicable					NO=not observed					COS=corrected on-site during inspection					R=repeat (violation of the same code provision)				
Compliance Status										COS					R					WT									
	IN	OUT	NA	NO	Supervision																								
1	☒	☐			Person in charge present, demonstrates knowledge, and performs duties					☐	☐	5																	
	IN	OUT	NA	NO	Employee Health																								
2	☒	☐			Management and food employee awareness, reporting					☐	☐	5																	
3	☒	☐			Proper use of restriction and exclusion					☐	☐																		
	IN	OUT	NA	NO	Good Hygienic Practices																								
4	☒	☐		☐	Proper eating, tasting, drinking, or tobacco use					☐	☐	5																	
5	☒	☐		☐	No discharge from eyes, nose, and mouth					☐	☐																		
	IN	OUT	NA	NO	Preventing Contamination by Hands																								
6	☒	☐		☐	Hands clean and properly washed					☐	☐	5																	
7	☒	☐	☐	☐	No bare hand contact with ready-to-eat foods or approved alternate procedures followed					☐	☐																		
8	☒	☐			Handwashing sinks properly supplied and accessible					☐	☐	2																	
	IN	OUT	NA	NO	Approved Source																								
9	☒	☐			Food obtained from approved source					☐	☐	5																	
10	☒	☐	☐	☐	Food received at proper temperature					☐	☐																		
11	☒	☐			Food in good condition, safe, and unadulterated					☐	☐																		
12	☐	☐	☒	☐	Required records available: shell stock tags, parasite destruction					☐	☐	2																	
	IN	OUT	NA	NO	Protection from Contamination																								
13	☒	☐	☐		Food separated and protected					☐	☐	4																	
14	☒	☐	☐		Food-contact surfaces: cleaned and sanitized					☐	☐																		
15	☒	☐			Proper disposition of unsafe food, returned food not re-served					☐	☐	2																	

Compliance Status										COS					R					WT				
	IN	OUT	NA	NO	Cooking and Reheating of Time/Temperature Control For Safety (TCS) Foods																			
16	☒	☐	☐	☐	Proper cooking time and temperatures					☐	☐	5												
17	☐	☐	☒	☐	Proper reheating procedures for hot holding					☐	☐													
	IN	OUT	NA	NO	Cooling and Holding, Date Marking, and Time as a Public Health Control																			
18	☐	☐	☒	☐	Proper cooling time and temperature					☐	☐	5												
19	☐	☐	☒	☐	Proper hot holding temperatures					☐	☐													
20	☒	☐	☐		Proper cold holding temperatures					☐	☐													
21	☒	☐	☐	☐	Proper date marking and disposition					☐	☐													
22	☐	☐	☒	☐	Time as a public health control: procedures and records					☐	☐	4												
	IN	OUT	NA	NO	Consumer Advisory																			
23	☒	☐	☐		Consumer advisory provided for raw and undercooked food					☐	☐	5												
	IN	OUT	NA	NO	Highly Susceptible Populations																			
24	☐	☐	☒		Pasteurized foods used; prohibited foods not offered					☐	☐	5												
	IN	OUT	NA	NO	Chemicals																			
25	☐	☐	☒		Food additives: approved and properly used					☐	☐	5												
26	☒	☐			Toxic substances properly identified, stored, used					☐	☐													
	IN	OUT	NA	NO	Conformance with Approved Procedures																			
27	☐	☐	☒		Compliance with variance, specialized process, and HACCP plan					☐	☐	5												

Good Retail Practices are preventive measures to control the introduction of pathogens, chemicals, and physical objects into foods.

GOOD RETAIL PRACTICES																	
OUT=not in compliance					COS=corrected on-site during inspection					R=repeat (violation of the same code provision)							
Compliance Status					COS	R	WT	Compliance Status					COS	R	WT		
Safe Food and Water					Utensils and Equipment												
28	☐	Pasteurized eggs used where required	☐	☐	☐	☐	1	45	☐	Food and nonfood-contact surfaces cleanable, properly designed, constructed, and used	☐	☐	☐				
29	☐	Water and ice from approved source	☐	☐	☐	☐	2	46	☐	Warewashing facilities, installed, maintained, used, test strips	☐	☐	☐				
30	☐	Variance obtained for specialized processing methods	☐	☐	☐	☐	1	47	☐	Nonfood-contact surfaces clean	☐	☐	☐				
Food Temperature Control					Physical Facilities												
31	☐	Proper cooling methods used; adequate equipment for temperature control	☐	☐	☐	☐	2	48	☐	Hot and cold water available; adequate pressure	☐	☐	☐				
32	☐	Plant food properly cooked for hot holding	☐	☐	☐	☐	1	49	☐	Plumbing installed; proper backflow devices	☐	☐	☐				
33	☐	Approved thawing methods used	☐	☐	☐	☐	1	50	☐	Sewage and waste water properly disposed	☐	☐	☐				
34	☒	Thermometers provided and accurate	☐	☐	☐	☐	1	51	☒	Toilet facilities: properly constructed, supplied, cleaned	☐	☐	☐				
Food Identification					Administrative Items												
35	☐	Food properly labeled; original container; required records available	☐	☐	☐	☐	1	52	☒	Garbage/refuse properly disposed; facilities maintained	☐	☐	☐				
Prevention of Food Contamination					Compliance Status												
36	☐	Insects, rodents, and animals not present	☐	☐	☐	☐	2	53	☒	Physical facilities installed, maintained, and clean	☐	☐	☐				
37	☒	Contamination prevented during food preparation, storage & display	☐	☐	☐	☐	1	54	☐	Adequate ventilation and lighting; designated areas used	☐	☐	☐				
38	☐	Personal cleanliness	☐	☐	☐	☐	1	Non-Smokers Protection Act									
39	☐	Wiping cloths; properly used and stored	☐	☐	☐	☐	1	55	☐	Current permit posted	☐	☐	☐				
40	☐	Washing fruits and vegetables	☐	☐	☐	☐	1	56	☐	Most recent inspection posted	☐	☐	☐				
Proper Use of Utensils					Compliance Status												
41	☒	In-use utensils; properly stored	☐	☐	☐	☐	1	57	☐	Compliance with TN Non-Smoker Protection Act	☒	☐	☐				
42	☐	Utensils, equipment and linens; properly stored, dried, handled	☐	☐	☐	☐	1	58	☐	Tobacco products offered for sale	☐	☐	☐				
43	☒	Single-use/single-service articles; properly stored, used	☐	☐	☐	☐	1	59	☐	If tobacco products are sold, NSPA survey completed	☐	☐	☐				
44	☐	Gloves used properly	☐	☐	☐	☐	1										

Failure to correct any violations of risk factor items within ten (10) days may result in suspension of your food service establishment permit. Repeated violation of an identical risk factor may result in revocation of your food service establishment permit. Items identified as constituting imminent health hazards shall be corrected immediately or operations shall cease. You are required to post the food service establishment permit in a conspicuous manner and post the most recent inspection report in a conspicuous manner. You have the right to request a hearing regarding this report by filing a written request with the Commissioner within ten (10) days of the date of this report. T.C.A. sections 68-14-703, 68-14-706, 68-14-708, 68-14-709, 68-14-711, 68-14-715, 68-14-716, 4-5-329.

Signature of Person In Charge [Signature] Date 11/15/2023 Signature of Environmental Health Specialist [Signature] Date 11/15/2023

**** Additional food safety information can be found on our website, <http://tn.gov/health/article/eh-foodservice> ****

**TENNESSEE DEPARTMENT OF HEALTH
DIVISION OF ENVIRONMENTAL HEALTH
FOOD INSPECTION DATA**



Establishment Information	
Establishment Name:	IHOP
Establishment Number #:	605261758

NSPA Survey – To be completed if #57 is "No"	
Age-restricted venue does not affirmatively restrict access to its buildings or facilities at all times to persons who are twenty-one (21) years of age or older.	
Age-restricted venue does not require each person attempting to gain entry to submit acceptable form of identification.	
"No Smoking" signs or the International "Non-Smoking" symbol are not conspicuously posted at every entrance.	
Garage type doors in non-enclosed areas are not completely open.	
Tents or awnings with removable sides or vents in non-enclosed areas are not completely removed or open.	
Smoke from non-enclosed areas is infiltrating into areas where smoking is prohibited.	
Smoking observed where smoking is prohibited by the Act.	

Warewashing Info			
Machine Name	Sanitizer Type	PPM	Temperature (Fahrenheit)
Dishmachine	Cl	50	

Equipment Temperature	
Description	Temperature (Fahrenheit)

Food Temperature		
Description	State of Food	Temperature (Fahrenheit)

Observed Violations

Total # 7

Repeated # 0

34:

37:

41:

43:

51:

52:

53:

TENNESSEE DEPARTMENT OF HEALTH
DIVISION OF ENVIRONMENTAL HEALTH
FOOD INSPECTION DATA



Establishment Information

Establishment Name: IHOP

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Comments/Other Observations

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***See page at the end of this document for any violations that could not be displayed in this space.

Additional Comments

See last page for additional comments.

***See page at the end of this document for any extra Additional Comments that could not be displayed in this space.

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Comments/Other Observations (cont'd)**Additional Comments (cont'd)**

See last page for additional comments.

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Sources

Source Type: Food Source: PFG

Source Type: Source:

Source Type: Source:

Source Type: Source:

Source Type: Source:

Additional Comments

Follow up inspection , etc