



# HOTEL/MOTEL INSPECTION REPORT

## TENNESSEE DEPARTMENT OF HEALTH

### DIVISION OF ENVIRONMENTAL HEALTH

ESTABLISHMENT Candlewood Suites		DATE 08/24/23	<b>SCORE</b>  <b>89 /100</b>
LOCATION 850 N. Thompson Ln.	STAFF Bobby Fletcher	EST. NO. 620219742	
CITY, STATE, ZIP Murfreesboro TN 37129	PURPOSE Routine		
PERMITTEE DHRUTI HOSPITALITY LLC		FOLLOW-UP REQUIRED <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	<b>NUMBER OF ROOMS</b>  <b>85</b>

#### WATER/ICE

* 1.	Source, adequate	5
* 2.	Hot and cold under pressure	5
* 3.	Cross Connection	5
4.	Ice machine automatic dispensing, prepackaged	2
5.	Ice machine clean, maintained, free of contaminants	2
6.	Ice storage containers and scoops smooth, constructed, designed, cleaned, stored handled, and used	1
7.	Plumbing installed and maintained	2

#### SEWAGE

* 8.	Approved sewage and liquid waste disposal, functioning properly	5
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#### INSECT AND RODENT CONTROL

* 9.	Presence of insects and rodents	4
10.	Outer openings protected	2
11.	Harborage, attractants	2

#### SOLID WASTE

12.	Outside storage containers, area, enclosures, constructed, clean, covered, cleaning facility	2
13.	Containers in guest rooms, lobby, hallway, assembly rooms, constructed, clean maintained	1
14.	Outside premises shall be maintained free of litter and unnecessary articles	1

#### POISONOUS AND TOXIC MATERIALS

* 15.	Toxic items properly stored, labeled, and used	4
<b>PERSONNEL</b>		
* 16.	Personnel with infections restricted	4
* 17.	Hands washed and clean, good hygienic practices, personal cleanliness	4

#### FIRE SAFETY

* 18.	Fire extinguishers, smoke detectors, fire alarms; installed, number, maintained	4
* 19.	Wiring heating, A.C. equipment, boiler room, storage areas maintained, free of litter, unnecessary articles, flammables properly stored	4
* 20.	Exits, evacuation plans, fire equipment notices	4

#### GENERAL CONSTRUCTION

21.	Personnel toilet facilities: adequate, convenient, designed, cleaned, good repair, toilet tissue, waste receptacles	2
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22.	Personnel lavatory facilities: adequate, convenient, accessible, soap, towels, hand-drying device, waste receptacles clean, good repair	2
23.	Outside walls, roof, gutters good repair	1
24.	Walkways, porches, hallways free of litter, unnecessary articles, good repair	1
25.	Toilet and bathing facilities: adequate, location, designed, clean, good repair, tissue, soap, waste receptacle	2
26.	Bathing facility: anti-slip tubs, adequate slip strips, appliques, slip-proof mats good repair	2
27.	Heating and cooling system adequate, maintained, installed	1
28.	Telephone service	1
29.	Lighting	1
30.	Ventilation	1
31.	Windows, doors, clean, maintained, good repair	2
32.	Sleeping rooms adequate soap, towels, washcloths, clothes hangers, ashtrays, drinking glasses, chairs	2
33.	Beds, mattresses, springs, slats, rails, pads, linens, covers, spreads clean, good repair	2
34.	Bedding accessories, mattress pads, covers, sheets, pillows, and pillowcases adequate	2
35.	Furniture, appliances, draperies, curtains, shades, venetian blinds clean, good repair	2
36.	Floors, carpet clean, good repair	1
37.	Walls, ceilings, skylights clean, good repair	1
38.	Storage areas, closets clean, good repair	1

#### LINEN/EQUIPMENT SANITIZATION

39.	Maintenance and cleaning equipment properly stored	2
40.	Clean, soiled linen properly stored	1
41.	Linen room clean, orderly	1
* 42.	Sanitization rinse, glasses, linens	4
43.	No reuse of single service articles	1
44.	Single service articles, storage, handled, constructed, properly wrapped	1

#### ADMINISTRATION

** 45.	Current permit posted	0
** 46.	Most current complete inspection report posted	0

Failure to correct any violations of critical items within ten (10) days may result in suspension of your hotel/motel permit. Repeated violation of identical critical item category may result in revocation of your hotel/motel permit. Items identified as constituting imminent health hazards shall be corrected immediately or operations shall cease. You are required to frame and post the hotel/motel permit and the most recent inspection report in a conspicuous manner and to keep this inspection report available at this facility for public disclosure to any person who requests to view it. You have the right to request a hearing regarding this report by filing a written request with the Commissioner within ten (10) days of the date of this report. T.C.A. Sections 68-14-307, 68-14-308, 68-14-318, 68-14-321, and 4-5-320.

(\*) Identifies critical items      (\*\*) Identifies misdemeanor violations

Signature of Person in Charge   
Date of Signature 08/24/23

By  EHS  
Time in/out 02:46 PM 03:44 PM

**HOTEL/MOTEL INSPECTION REPORT  
TENNESSEE DEPARTMENT OF HEALTH  
DIVISION OF ENVIRONMENTAL HEALTH**



***Establishment Information***

Establishment Name: Candlewood Suites

Establishment Number : 620219742

***Observed Violations***

Total # 6

- 21: Bathroom floor in 307 has paint on tile floor
- 24: Hallway walls on 2nd floor have scuffs and punctures in drywall/plaster
- 28: No phone in room 305
- 31: 407, 204 doors on hall side are scuffed/scratched
- 37: Wall outside of bathroom next to bed in 307 has scuffs on it
- \*42: Housekeeping crew was cleaning room on 4th floor and had dishwasher running. I asked what their procedure for dishes was when cleaning a room. Employee showed me a dishwasher soap pod and said they wash in dishwasher then place on shelf. No sanitization step is occurring. Once guest checks out of a room, the dishes, whether they have been used or not, must be washed/rinsed/sanitized before a new guest occupies a room.

\*\*\*See page at the end of this document for any violations that could not be displayed in this space.

***Additional Comments***

Rooms inspected: 305, 307, 204, hallways on all 4 floors, laundry room, guest laundry room, waste disposal area.

I will return within 10 days to reinspect to see if critical violation has been corrected. Because this is the second consecutive inspection the violation has occurred, a permit revocation warning letter will be requested.

At arrival, manager Jessica questioned why the hotel was being inspected since they were inspected a few months ago. Upon explaining that hotels are inspected twice/year by State regulations, she informed me that all rooms were occupied and I could return tomorrow to inspect. I asked for an occupied rooms list to upload to my report. She then

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**Observed Violations (cont'd)****Additional Comments (cont'd)**

Source Type: Water

Source: City



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**Additional Comments (cont'd)**

report. She then handed an employee a list with 3 vacant rooms and told him to take me to inspect them.

It should be noted that Jessica was certain that there was no critical violation and gave several reasons as to why I was incorrect in my observation. Nevertheless, based on my findings as noted on violation 42, dishes are not being washed/rinsed/sanitized in all rooms.

What you need to know about...

## Protecting your water against waterborne pathogens

### Easily assess potential risk factors and keep your water safe for guests:

- ☐ Complete this short worksheet to see if your building is at high risk for *Legionella* growth:  
<https://www.cdc.gov/control-legionella/php/toolkit/wmp-worksheet.html>
- ☐ Learn the basics of a water management program:  
<https://www.cdc.gov/control-legionella/php/wmp/index.html>
- ☐ Learn how to keep your pools and hot tubs safe for guest use:  
<https://www.cdc.gov/control-legionella/php/hospitality/index.html>
- ☐ Reach out with questions or concerns: [Legionella.Health@tn.gov](mailto:Legionella.Health@tn.gov)



### What is *Legionella*?

*Legionella* are bacteria that can cause a serious lung infection called Legionnaires' disease. People can get sick when they inhale water droplets that contain the bacteria.



### How does *Legionella* affect water systems?

*Legionella* bacteria grow naturally in the environment and in water. They can also grow in building water systems. Buildings with large water systems, like hotels, may be more likely to grow *Legionella*. If the bacteria are present, they can be spread through aerosols produced by: hot and cold water systems, showerheads, decorative fountains, hot tubs, cooling towers, and more.



### Why should you care?

*Legionella* can potentially grow and spread in building or recreational water systems that can often result in a large number of guests getting sick affecting your business's reputation and income.



### What can you do to prevent *Legionella* and other waterborne diseases?

You can protect your guests, staff, and business by assessing your water system and learning about water management programs. Using a water management program can help identify potential hazards in your water system to prevent the growth and spread of harmful bacteria.



### Recreational Water Illnesses - What You Should Know.

Preventing recreational water illnesses (RWIs) is possible when operators, patrons, and local health departments work together to ensure compliance with rules and regulations for permitted establishments. Absence or low levels of sanitizing residual in pools, spas, splash pads, and other types of recreational water can result in the spread germs that cause diarrhea as well as skin and respiratory RWIs.





# Clean Up & Disinfect For **NOROVIRUS** A STOMACH BUG

Act fast! Clean up any vomit or diarrhea immediately.



Only use hot water & bleach if fabric laundering directions permit



\*If using regular strength bleach (5.25%), increase the amount of bleach to 1 cup.



Any vomit or diarrhea may contain norovirus and should be treated as though it does.

Cualquier vomito o diarrea puede contener norovirus y debe ser tratado como si lo hiciera.

Toute vomissure ou diarrhée peut contenir un norovirus et doit être traitée comme si elle en contenait.

任何呕吐或腹泻都可能含有诺如病毒，治疗时应视为含有诺如病毒处理。

Scientific experts from the U.S. Centers for Disease Control and Prevention (CDC) helped to develop this poster. For more information on norovirus prevention, please see <http://www.cdc.gov/norovirus/preventing-infection.html>.

