



TENNESSEE DEPARTMENT OF HEALTH  
FOOD SERVICE ESTABLISHMENT INSPECTION REPORT

SCORE

78

Establishment Name Hardee's Type of Establishment ☒ Farmer's Market Food Unit ☐ Permanent ☐ Mobile  
Address 30 Highland Square ☐ Temporary ☐ Seasonal  
City Crossville Time in 10:50 AM AM / PM Time out 12:01 PM AM / PM  
Inspection Date 07/03/2024 Establishment # 605263654 Embargoed 9.5  
Purpose of Inspection ☒ Routine ☐ Follow-up ☐ Complaint ☐ Preliminary ☐ Consultation/Other  
Risk Category ☐ 1 ☒ 2 ☐ 3 ☐ 4 Follow-up Required ☒ Yes ☐ No Number of Seats 64

**Risk Factors are food preparation practices and employee behaviors most commonly reported to the Centers for Disease Control and Prevention as contributing factors in foodborne illness outbreaks. Public Health interventions are control measures to prevent illness or injury.**

FOODBORNE ILLNESS RISK FACTORS AND PUBLIC HEALTH INTERVENTIONS

(Mark designated compliance status (IN, OUT, NA, NO) for each numbered item. For items marked OUT, mark COS or R for each item as applicable. Deduct points for category or subcategory.)

IN=In compliance OUT=not in compliance NA=not applicable NO=not observed COS=corrected on-site during inspection R=repeat (violation of the same code provision)					Compliance Status			COS R WT		
					Supervision					
1	IN	OUT	NA	NO	Person in charge present, demonstrates knowledge, and performs duties					5
					Employee Health					
2	IN	OUT	NA	NO	Management and food employee awareness, reporting					5
3	IN	OUT	NA	NO	Proper use of restriction and exclusion					
					Good Hygienic Practices					
4	IN	OUT	NA	NO	Proper eating, tasting, drinking, or tobacco use					5
5	IN	OUT	NA	NO	No discharge from eyes, nose, and mouth					
					Preventing Contamination by Hands					
6	IN	OUT	NA	NO	Hands clean and properly washed					5
7	IN	OUT	NA	NO	No bare hand contact with ready-to-eat foods or approved alternate procedures followed					
8	IN	OUT	NA	NO	Handwashing sinks properly supplied and accessible					2
					Approved Source					
9	IN	OUT	NA	NO	Food obtained from approved source					
10	IN	OUT	NA	NO	Food received at proper temperature					5
11	IN	OUT	NA	NO	Food in good condition, safe, and unadulterated					
12	IN	OUT	NA	NO	Required records available: shell stock tags, parasite destruction					
					Protection from Contamination					
13	IN	OUT	NA	NO	Food separated and protected					4
14	IN	OUT	NA	NO	Food-contact surfaces: cleaned and sanitized					5
15	IN	OUT	NA	NO	Proper disposition of unsafe food, returned food not re-served					2
					Cooking and Reheating of Time/Temperature Control For Safety (TCS) Foods					
16	IN	OUT	NA	NO	Proper cooking time and temperatures					5
17	IN	OUT	NA	NO	Proper reheating procedures for hot holding					
					Cooling and Holding, Date Marking, and Time as a Public Health Control					
18	IN	OUT	NA	NO	Proper cooling time and temperature					5
19	IN	OUT	NA	NO	Proper hot holding temperatures					
20	IN	OUT	NA	NO	Proper cold holding temperatures					
21	IN	OUT	NA	NO	Proper date marking and disposition					
22	IN	OUT	NA	NO	Time as a public health control: procedures and records					
					Consumer Advisory					
23	IN	OUT	NA	NO	Consumer advisory provided for raw and undercooked food					4
					Highly Susceptible Populations					
24	IN	OUT	NA	NO	Pasteurized foods used; prohibited foods not offered					5
					Chemicals					
25	IN	OUT	NA	NO	Food additives: approved and properly used					5
26	IN	OUT	NA	NO	Toxic substances properly identified, stored, used					
					Conformance with Approved Procedures					
27	IN	OUT	NA	NO	Compliance with variance, specialized process, and HACCP plan					5

**Good Retail Practices are preventive measures to control the introduction of pathogens, chemicals, and physical objects into foods.**

GOOD RETAIL PRACTICES

OUT=not in compliance COS=corrected on-site during inspection R=repeat (violation of the same code provision)					Compliance Status			COS R WT		
					Safe Food and Water					
28	OUT				Pasteurized eggs used where required					1
29	OUT				Water and ice from approved source					2
30	OUT				Variance obtained for specialized processing methods					1
					Food Temperature Control					
31	OUT				Proper cooling methods used; adequate equipment for temperature control					2
32	OUT				Plant food properly cooked for hot holding					1
33	OUT				Approved thawing methods used					1
34	OUT				Thermometers provided and accurate					1
					Food Identification					
35	OUT				Food properly labeled; original container; required records available					1
					Prevention of Food Contamination					
36	OUT				Insects, rodents, and animals not present					2
37	OUT				Contamination prevented during food preparation, storage & display					1
38	OUT				Personal cleanliness					1
39	OUT				Wiping cloths: properly used and stored					1
40	OUT				Washing fruits and vegetables					1
					Proper Use of Utensils					
41	OUT				In-use utensils; properly stored					1
42	OUT				Utensils, equipment and linens; properly stored, dried, handled					1
43	OUT				Single-use/single-service articles; properly stored, used					1
44	OUT				Gloves used properly					1
					Utensils and Equipment					
45	OUT				Food and nonfood-contact surfaces cleanable, properly designed, constructed, and used					1
46	OUT				Warewashing facilities, installed, maintained, used, test strips					1
47	OUT				Nonfood-contact surfaces clean					1
					Physical Facilities					
48	OUT				Hot and cold water available; adequate pressure					2
49	OUT				Plumbing installed; proper backflow devices					2
50	OUT				Sewage and waste water properly disposed					2
51	OUT				Toilet facilities: properly constructed, supplied, cleaned					1
52	OUT				Garbage/refuse properly disposed; facilities maintained					1
53	OUT				Physical facilities installed, maintained, and clean					1
54	OUT				Adequate ventilation and lighting; designated areas used					1
					Administrative Items					
55	OUT				Current permit posted					0
56	OUT				Most recent inspection posted					0
					Compliance Status			YES NO WT		
					Non-Smokers Protection Act					
57	OUT				Compliance with TN Non-Smoker Protection Act					0
58	OUT				Tobacco products offered for sale					0
59	OUT				If tobacco products are sold, NSPA survey completed					0

Failure to correct any violations of risk factor items within ten (10) days may result in suspension of your food service establishment permit. Repeated violation of an identical risk factor may result in revocation of your food service establishment permit. Items identified as constituting imminent health hazards shall be corrected immediately or operations shall cease. You are required to post the food service establishment permit in a conspicuous manner and post the most recent inspection report in a conspicuous manner. You have the right to request a hearing regarding this report by filing a written request with the Commissioner within ten (10) days of the date of this report. T.C.A. sections 68-14-703, 68-14-706, 68-14-708, 68-14-711, 68-14-715, 68-14-716, 4-5-329.

Signature of Person In Charge Hardee's Date 07/03/2024 Signature of Environmental Health Specialist B. A. J. Date 07/03/2024

\*\*\*\* Additional food safety information can be found on our website, <http://tn.gov/health/article/eh-foodservice> \*\*\*\*

**TENNESSEE DEPARTMENT OF HEALTH  
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FOOD INSPECTION DATA**



<b>Establishment Information</b>	
Establishment Name:	Hardee's
Establishment Number #:	605263654

<b>NSPA Survey – To be completed if #57 is "No"</b>	
Age-restricted venue does not affirmatively restrict access to its buildings or facilities at all times to persons who are twenty-one (21) years of age or older.	
Age-restricted venue does not require each person attempting to gain entry to submit acceptable form of identification.	
"No Smoking" signs or the International "Non-Smoking" symbol are not conspicuously posted at every entrance.	
Garage type doors in non-enclosed areas are not completely open.	
Tents or awnings with removable sides or vents in non-enclosed areas are not completely removed or open.	
Smoke from non-enclosed areas is infiltrating into areas where smoking is prohibited.	
Smoking observed where smoking is prohibited by the Act.	

<b>Warewashing Info</b>			
<b>Machine Name</b>	<b>Sanitizer Type</b>	<b>PPM</b>	<b>Temperature ( Fahrenheit)</b>
3 comp sink	Quat	200	
Sanitizer bucket	Quat	200	

<b>Equipment Temperature</b>	
<b>Description</b>	<b>Temperature ( Fahrenheit)</b>
Walk-in cooler	40
Walk-in freezer	-2
Reach-in freezer	-7

<b>Food Temperature</b>		
<b>Description</b>	<b>State of Food</b>	<b>Temperature ( Fahrenheit)</b>
Eggs in hot holding device	Hot Holding	175.4
Hamburger patties in hot holding device	Hot Holding	169.2
* Gravy on steam table	Hot Holding	123.6
Sausage patties on steam table	Hot Holding	136.4
* Pan #1 of raw chicken at breeding station	Cold Holding	55.9
* Pan #2 of raw chicken at breeding station	Cold Holding	52.3
* Liquid eggs on melted ice by griddle top	Cold Holding	64.2
Shredded lettuce in walk-in cooler	Cold Holding	36.9
Sliced tomatoes in walk-in cooler	Cold Holding	36.3
Shelled eggs in walk-in	Cold Holding	37.2
Coleslaw in walk-in	Cold Holding	38.4

## Observed Violations

Total # 12

Repeated # 0

1: (Out) item marked due to the number of out of control critical items marked, lack of managerial control.

11: (Out) observed plastic container of heavily browned shredded lettuce stored in walk-in cooler. Corrective Action- educated on proper food conditions and appearance and person in charge disposed of approximately 1.0 lb of product.

19: (Out) observed gravy on steam table temp at 123.6°. Corrective Action- discussed proper hot holding temperatures of 135° or above and person in charge disposed of approximately 0.5lbs of product.

20: (Out) Observed liquid eggs stored by griddle top temp out of limits at 64.2°. Item was held on ice but all ice had melted. Item not timestamped so product was disposed of. Approximately 1.0lbs of product disposed of.

(Out) observed two pans of raw chicken at breeding station temp at 55.9° and 52.3°. When questioned person in charge stated that product was placed in unit at 5am. Upon investigation unit wasn't turned on. Product out of time and approximately 7lbs of product embargoed.

22: (Out) upon entry observed person in charge rush to fill out time stamp card. Time stamp cards for prep line not maintained as required. When questioned person in charge stated items are stocked on table at 10 and changed out at 2. Corrective Action- educated on proper use of time and marking as required. Person in charge instructed to throw items away at 2.

37: Observed raw hamburger patties stored uncovered and unprotected in walk-in cooler.

38: Observed 2 employees with large unkept beards. Beards must be restrained via beard net.

43: Single-serve/single-use to go condiments stored in dirty metal containers on front cash line.

45: Observed numerous plastic food containers cracked and in need of replacement.

47: Observed food debris/splatter on countertops, equipment doors and handles, and inside of cold holding units.

52: Dumpster doors left open and not secure. Observed numerous bags of trash stored at back door and large pile of boxes broken down in front of ice machine. I questioned employee on if they received truck today he stated that it comes on Saturdays but most of the trash was from today.

53: Observed stained/dirty floor tiles throughout, cracked floor tiles by fryers. Walls stained and in poor condition in storage room and mop sink area. Ceiling tiles stained above prep line.

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**Comments/Other Observations**

- 2: (IN) person in charge has knowledge of symptoms and diseases of foodborne illnesses. Policy posted on office door.
- 3: (IN) There are no food workers observed working with specific reportable symptoms or illnesses.
- 4: (IN) Employee isn't drinking, eating, or using tobacco in a food preparation area.
- 5: (IN) No employees exhibiting persistent coughing, sneezing, runny nose, or watery eyes.
- 6: (IN) Employees are observed using proper handwashing techniques at appropriate times and places.
- 7: (IN) Employees are observed using suitable utensils or gloves to prevent bare hand (or arm) contact with ready-to-eat foods.
- 8: (IN): All handsinks are properly equipped and conveniently located for food employee use.
- 9: (IN) Refer to source information
- 10: (NO): No food received during inspection.
- 12: (NA) Shell stock not used and parasite destruction not required at this establishment.
- 13: (IN) All raw animal food is separated and protected as required.
- 14: (IN) All food contact surfaces of equipment and utensils cleaned and sanitized using approved methods.
- 15: (IN) No unsafe, returned or previously served food served.
- 16: (IN) all cooking temps taken meet proper temperature and time requirements.
- 17: (NO) No TCS foods reheated during inspection.
- 18: (NO) no cooked food items cooled at time of inspection
- 21: (IN) Verified date marking system in place for all ready-to-eat TCS foods that are held longer than 24 hours.
- 23: (NA) Establishment does not serve animal food that is raw or undercooked.
- 24: (NA) A highly susceptible population is not served.
- 25: (NA) Establishment does not use any additives or sulfites on the premises.
- 26: (IN) All poisonous or toxic items are properly identified, stored, and used.
- 27: (NA) Establishment is not required to have a variance or HACCP plan, performs no special processes.
- 57:
- 58:

\*\*\*See page at the end of this document for any violations that could not be displayed in this space.

**Additional Comments**

***See last page for additional comments.***

\*\*\*See page at the end of this document for any extra Additional Comments that could not be displayed in this space.

**Establishment Information**

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**Comments/Other Observations (cont'd)****Additional Comments (cont'd)**

***See last page for additional comments.***

### Establishment Information

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## Sources

Source Type: Water

Source: Crossville city

Source Type:	Food
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Source: Mclain

Source Type:

Source:

Source Type:

Source:

Source Type:

Source:

### **Additional Comments**